

# Recall Alert



## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

December 30, 2008  
Alert #09-717

### Fire Alarm Control Panels Recalled by Notifier Due to Alert Failure

The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC.

**Name of Product:** Notifier Fire Alarm Control Panels

**Units:** About 2,000

**Manufacturer:** Notifier, of Northford, Conn.

**Hazard:** The software in the fire alarm system could fail to process an alarm condition which could result in the system failing to respond in the event of a fire.

**Incidents/Injuries:** None reported.

**Description:** This recall involves the Notifier brand operating system firmware control panels in fire alarms. The control panel is black or red with a silver screen. The panels control display and emergency communications. "NOTIFIER" or "NOTIFIER by Honeywell" is printed on the front of the fire alarm unit. This recall includes the following model numbers: Firmware version 11.2.2 for NFS2-640 and NFS-320 control panels and firmware version 3.14.1 for and NFS-640 control panels.

**Sold by:** Authorized distributors to commercial end-users. The products were not sold at retail, but version 11.2.2 was available for download on [www.magni-fire.com](http://www.magni-fire.com), a secure Web site accessible only to Notifier customers from May 2008 through July 2008 at no charge.

**Manufactured in:** United States

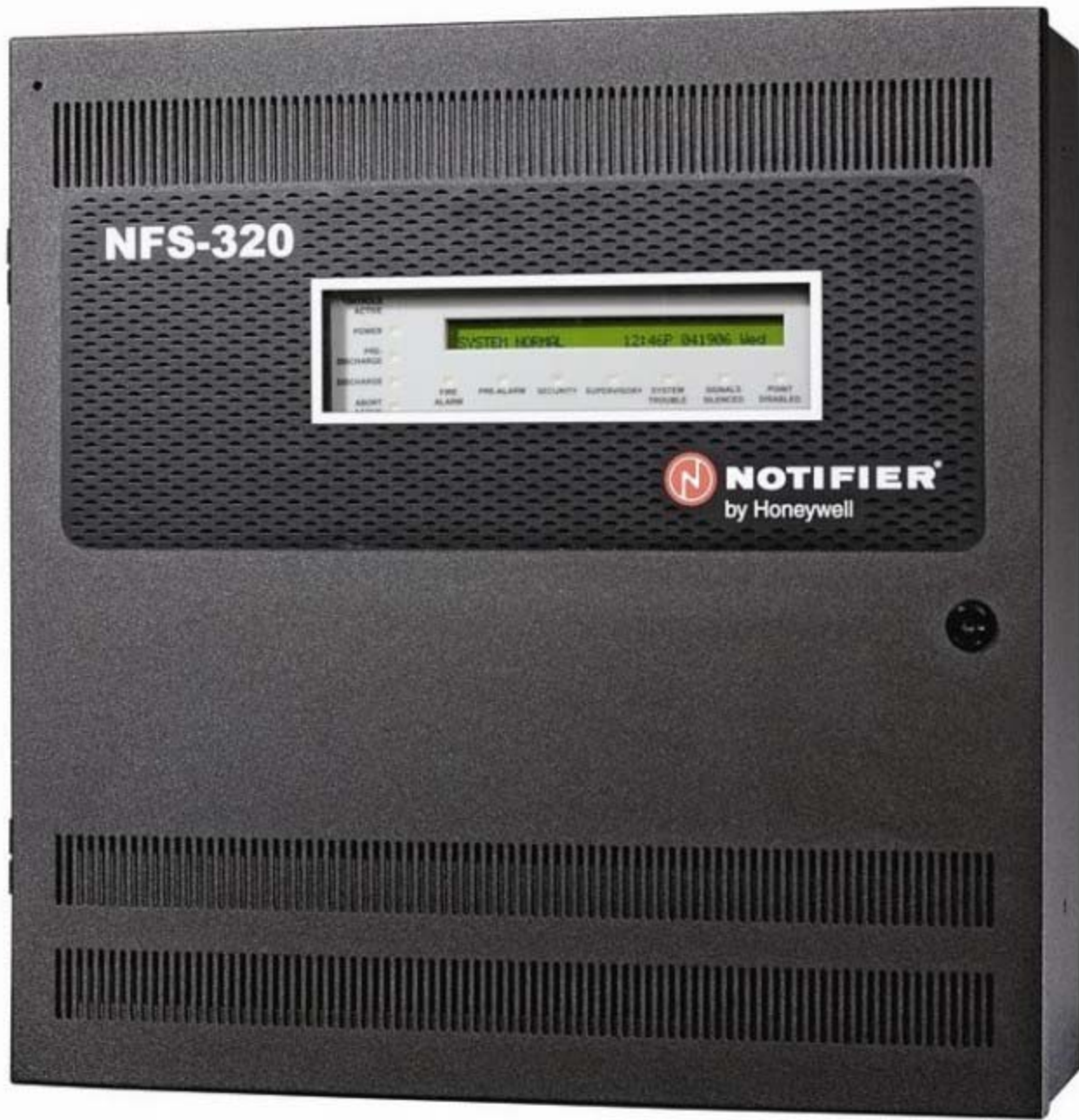
**Remedy:** Distributors should immediately contact the company for replacement software. All known users of have been contacted.

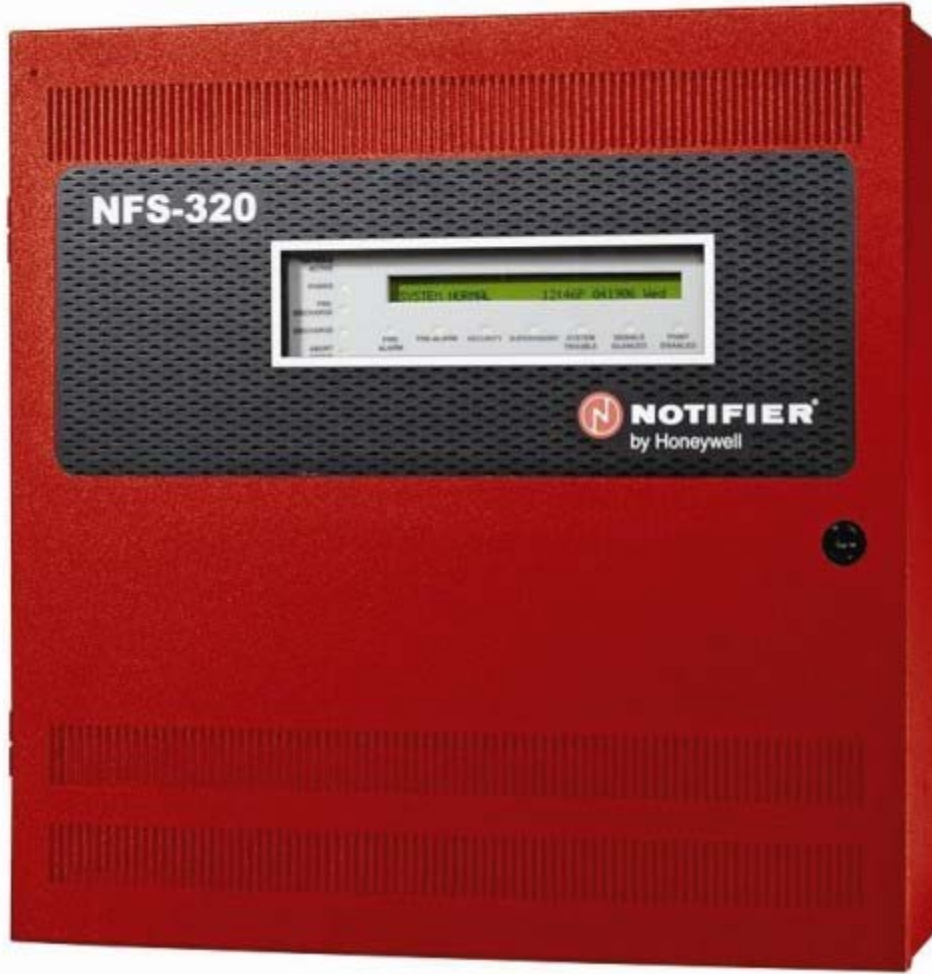
**Consumer Contact:** For additional information, contact Notifier at (800) 289-3473 between 8 a.m. and 5 p.m. ET Monday through Friday or visit the company's Web site at [www.notifier.com](http://www.notifier.com)

NFS2-640



NFS-320





NFS-640





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CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).

